Supplier Scorecard

Supplier performance will be measured and reported on a monthly basis for "Quality" and "OnTime Delivery" as follows.

- Quality: The Quality rating is calculated as a percentage of conforming parts delivered divided by total parts delivered during a twelve month period.
- On-Time Delivery: On-Time Delivery is calculated by using order line fill, whereby all quantity on an order line must be delivered on-time to be considered 100% on-time. The aggregate of all lines drives the overall metric. Supplier is considered on-time if all requirements of a given order line are delivered on, before, or one day after the confirmed promise date on the purchase order.

The On-Time Delivery rating is calculated as a percentage of on-time order lines divided by the scheduled order lines during a twelve month period.

| Superior | Outstanding | Satisfactory | Un-Satisfactory |
|---------------|----------------|----------------|-----------------|
| 99.5% to 100% | 99.0% to 99.4% | 98.0% to 98.9% | <98.0% |

Questions/concerns should be directed to the following:

Quality On-Time Delivery

David CoomerJeff LedfordQuality ManagerMaterials Manager(828) 350-5605(828) 350-5324d.coomer@kearfott.comj.ledford@kearfott.com

^{*} A repeat Unsatisfactory rating may result in a Supplier Corrective Action Request to document a plan to improve overall quality and/or delivery.